



Food & Beverage

The Shore restaurant will be open:

Breakfast: Monday - Friday 06.30 - 10.00
Saturday - Sunday 07.00 - 11.00

On the weekends, breakfast can be expected to be busy after 9 am and there may be a wait for tables from this time.

Lunch: daily 12.30 - 14.30
Dinner: daily 17.30 - 21.15 (Booking is advisable)
Room Service: Main Menu 12.00 - 21.30

24-hour menu available out with these times. Credit card pre-authorisation is required. (Dial 2700)

For those dining on a dinner-inclusive rate, please be advised that the allowance for food is £25.00 per person.



Bar:

Sunday - Thursday - last orders 23.45 close 0000
Friday - Saturday - last orders 00.45 close 0100



Front Desk:

Front Desk is manned 24hrs a day and can be contacted by dialling "0".

Check-out time: 12.00.

Late check-out is subject to availability.

Payments:

Please pay by credit/debit card where possible, if you are looking to charge back to the room a card will need to be left open at reception (**pre-authorised £50 per night**).



WiFi:

Please select HHONORS network and enter the password "queens" there is no need to enter your name or room number.



Smoking:

Smoking or vaping in the building is strictly prohibited and the smoking area is located at the front of the building at the reception level. Please be aware that an additional fee of £100 will be charged if evidence of smoking in the room.



Rooms:

Rooms are serviced daily. If you would not like your room to be serviced, please place your "Do Not Disturb" sign on your door.



Gym:

The gym is open 24hrs a day and is located on the ground floor.



Air Conditioning:

If you require any assistance with the controls please contact reception by dialling "0".

Please note there is a fire alarm test every Friday at 11am – no action is required.

If you require any further assistance during your stay please do not hesitate to contact Front Desk Team.